



VACANCY

Position: Ad Hoc Contract Personnel – Theatre Ushers

Hourly Remuneration Rate: R50 p/h

Duration: 12 months (renewable for 3 years)

REQUIREMENTS

- National Senior Certificate (Matric)
- Meticulous verbal communication skills (English)
- Fluent in two (x2) South African languages (advantageous)
- Distinct interest in performing arts / the entertainment industry
- Interpersonal / social skills (mandatory) – must enjoy interacting with people
- Dependable and accountable
- Ability to multi-task
- Professional conduct
- Solutions-driven

JOB SPECIFICATIONS

- Verify that tickets presented by patrons attending shows / events are valid
- Welcome patrons and direct them to their seats
- Provide patrons with programs / brochures etc. (where applicable)
- Assist patrons with finding the restrooms, beverage / refreshment stations and exits
- Monitor patron activity and movement to ensure compliance of house rules inside and outside venues
- Ensure that the foyer and facilities are neat and organised before the show, event or meeting, during intervals (where applicable) and after it has ended.
- Observe, note and report customer concerns and preferences
- Nurture an excellent guest experience

Closing date: 07 MAY 2021